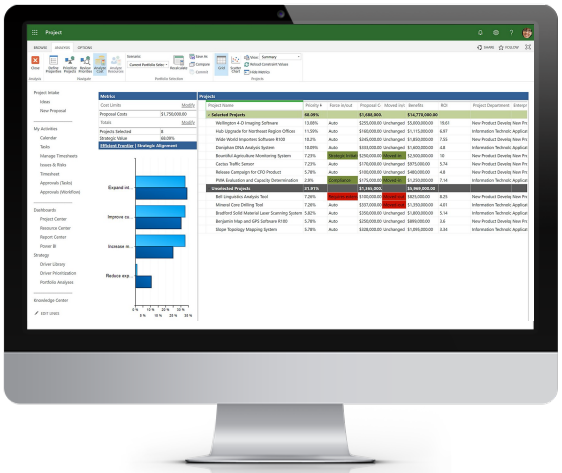
PSSE PATCHING AND SUPPORT

Advisicon provides strategic patching and support services for Microsoft Project Server Subscription Edition environments. We do not mindlessly deploy updates—we test patches before implementation, identify potential conflicts across related Microsoft platforms, and address issues before they create outages.

Our team supports the full Microsoft PPM ecosystem, including Windows Server, SQL Server, SharePoint Subscription Edition, and PSSE. With both front-end and back-end expertise, we quickly identify whether issues are application, environment, or user-related.



We also represent clients directly with Microsoft Engineering Support, helping accelerate issue resolution and bypass traditional low-tier support channels.

PROVEN EXPERIENCE

For more than 35 years, Advisicon has supported enterprise project management environments across North America, Latin America, and Europe. A Microsoft Project MVP company, our team includes PMP-certified consultants and Microsoft PPM experts with decades of real-world deployment & support experience.

WHAT WE DELIVER

- ✓ Monthly or quarterly patching and servicing
- ✓ Active Directory and user analysis
- ✓ Queue and project site health checks
- ✓ Reporting database and backup validation
- ✓ Version compliance monitoring
- ✓ Environmental and app analysis reports
- ✓ Monthly audit findings & recommendations
- ✓ Fixed-price support including standard remediation services

PRIORITY SUPPORT & SCHEDULE MAINTENANCE

Advisicon provides both proactive scheduled maintenance and priority-tier support services to help organizations maintain operational continuity. Support highlights include:

- *Same Business Day Resolution Targets*
- *Scheduled Maintenance & Health Reviews*
- *Proactive Monitoring and Risk ID-ing*
- *Strategic Guidance for Long-Term Stability*

